

WOREE STATE HIGH SCHOOL

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Woree State High School - Bring Your Own Device (BYOx) Frequently Asked Questions

Q: What is BYOx?

A: Bring Your Own 'x' (BYOx) is a new pathway supporting the delivery of 21st century learning. It is a term used to describe a digital device ownership model where students use their personally-owned mobile devices to access the department's information and communication (ICT) network. On the network, students are able to access filtered internet, school network drives and printers.

Q: How much is BYOx?

A: All year levels at Woree State High School have access to BYOx free of charge.

Q: What are the minimum specifications required to access BYOx?

A: The device specifications for Woree State High School are:

- Supported Operating System: Windows 10 & 11 latest Version+, MacOS latest version (non-licensed devices and Windows S mode are not supported).
- Device that is no older than 5 years.
- No iPads, Android, Linux or Chromebooks.
- Battery life: Minimum of 6 hours (i.e. a school day).
- RAM: Minimum 4GB (Minimum 8GB for students selecting arts or digital technology subjects).
- Wireless Networking (WiFi 802.11n/ac or better (must have 5Ghz radio band)).
- Hard Disk Drive (HDD) or Solid State Drive (SSD): Minimum 128GB. (Larger storage capacity recommended for students selecting arts or digital technologies subjects).
- Student must be an administrator of the device and device must be password protected.

The following are recommendations in yours and your child's best interest:

- Onsite warranty (Next Business Day (NBD)) Onsite warranty is strongly recommended.
- Accidental Damage Protection insurance (ADP) preferably from the manufacturer, is also strongly recommended.
- Provide a padded/protective case.
- Provide a portable external HDD or USB flash drive for students to back-up their school work.

More information can be found in the BYOx Information Flyer located on the school website under the BYOx page.

Q: What device should I buy?

A: The device should meet minimum specification as above. Woree SHS provide a list of vendors that sell commercial grade devices at a reduced cost on the school website.

Please note: The above specification are the minimum for connecting to Woree State High School BYOx program. Please consider appropriate device for selected subjects. For more BYOx and device selection information, including device payment plans, please see the Woree State High School website BYOx page. The website contains a list of vendors that sell selected devices that meet the school's BYOx specifications.

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Q: My student has a laptop, how do they access BYOx?

A: Students can enrol their devices at home by following the enrolment guides located on the school website. Students are also able to visit ICT Support in the student breaks to have their devices connected to the BYOx network.

Please note: *BYOx onboarding sessions will be booked in at the start of the year during lesson times to ensure students are successfully connected to the BYOx network.*

Q: What if the device is stolen or damaged?

A: The student is responsible for taking care of and securing the device and accessories in accordance with school policy and guidelines. Responsibility for loss or damage of a device at home, in transit or at school belongs to the student. Advice should be sought regarding inclusion in home and contents insurance policy. It is advised that accidental damage and warranty policies are discussed at point of purchase to minimise financial impact and disruption to learning should a device not be operational.

Upon request, the school may be able to loan a laptop to the affected student while the device is being repaired or replaced.

Q: What assistance will the school provide for BYOx devices?

A: *Technical support that the school offers includes:

- Assistance with connecting to the internet and school intranet.
- Technical assistance with software and hardware issues.
- Advice on faulty equipment and how to get it repaired.
- Assistance and a place for the vendor service technician to come to repair your device if you want to organise for it to be repaired at school instead of in your home.

*The management of faults on BYOx devices belongs to parents/students.

What the school will not do:

- Repair of physical hardware.
- Reinstalling operating systems.
- Anything else not detailed in “what assistance will the school provide for devices”.
- The school will not modify your device directly without approval from either a parent or student. The school, however, does reserve the right to remove any device from our network that fails to meet our mandatory requirements, contain inappropriate or illegal material or breaches the school's Code of Conduct.

Q: What if I am experiencing financial hardship and I am unable to afford a laptop?

A: Woree State High School has in place a BYOx Equity Policy, which can be found on the School's website under BYOx information. In this policy is information regarding assistance for families going through financial hardship, including the loan of a school device and a range of other options. Families are to contact the Business Manager to discuss finance options: BSM@WoreeSHS.eq.edu.au

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Q: Who can I contact for further information or advice?

A: Contact the school on (07) 4081 522 or email: ictsupport@woreeshs.eq.edu.au